

Frequently Asked Questions

DreamSaver



1. What is DreamSaver?

DreamSaver is a regular premium participating endowment plan, with policy term of 8 or 10 years, and a limited premium payment term of 5 years.

It offers short-term regular savings, liquidity and protection. During the policy term, it provides protection against death and Total & Permanent Disability (TPD must occur before age 65).

From the 6th policy year, Cash Coupons (of an amount equal to the premium for one month) will be paid according to a payment schedule if the insured survives at the end of each policy month.

2. Does this plan provide any bonus?

Yes, bonus is paid at the time of death, TPD before age 65, maturity or full surrender of the policy. Although the final amount of terminal bonus payable at maturity is not guaranteed, it will never be less than 0.5 times of the monthly premium.

3. What is the insurance coverage for death?

Upon death of the Insured, the guaranteed Death Benefit together with any bonus declared, less any loan or debt will be paid in one lump sum. If the policyholder had deposited the Cash Coupons with NTUC Income, the deposits and accumulated interest will be paid out together with the claim. The policy terminates thereafter.

The amount of guaranteed Death Benefit varies with the attained age at the time of death and is set out as follows:

Attained Age (Last Birthday)	Guaranteed Death Benefit
0 - 59	105% of Total Premiums Paid
60 and above	101% of Total Premiums Paid

4. What are the medical conditions resulting in medically substandard lives?

The medical conditions resulting in medically substandard lives refer to any of the following:

1. Cancer
2. Heart and / or Heart Valve Conditions
3. Chronic Kidney Disease
4. Stroke
5. Liver Cirrhosis and / or End Stage Liver Failure
6. Systemic Lupus Erythematosus
7. Terminal Illness
8. Severance or total loss of use of one or both limbs OR total loss of use of one or both eyes

5. What is the insurance coverage for TPD?

Upon diagnosis of TPD of the Insured (TPD must occur before age 65), the amount equal to the guaranteed Death Benefit together with any bonus declared, less any loan or debt will be paid. If the policyholder had deposited the Cash Coupons with NTUC Income, the deposits and accumulated interest will be paid out together with the claim. The policy terminates thereafter.

6. What conditions must be met for TPD Benefit to be paid?

The TPD Benefit is paid when the following conditions are met:

- a) The diagnosis of TPD must occur before the Insured attains age of 65, and
- b) The complete and continuous inability of the Insured at that time and at all times thereafter to engage in any business or occupation or perform any work of any kind for remuneration or profit or Total Physical Loss.

Total Physical Loss means any of the following:

- a) the total and irrecoverable loss of sight of both eyes;
- b) the loss by complete severance or total and irrecoverable loss of use of both limbs at or above the wrist or ankle or;
- c) the total and irrecoverable loss of sight of one eye and the loss by complete severance or total and irrecoverable loss of use of one limb at or above the wrist or ankle.

This Benefit will not be paid if the disability is a result of any intentional self-inflicted bodily injury, or if the Insured ceases to be Totally and Permanently Disabled.

7. How will the TPD Benefit be paid?

The maximum aggregate TPD benefit payable (excluding any bonus declared, deposits and accumulated interest with NTUC Income) on the same life is S\$3.75 million, under this policy and all policies issued by NTUC Income. However, any TPD benefit payable will be subject to a maximum of S\$1 million each year. Any balance will be paid one year later, provided the Insured remains in TPD.

8. Can riders be included?

Riders are not allowed to be attached to this plan.

9. What are Cash Coupons and when are they paid?

Cash Coupons are guaranteed cash payments to policyholder.

From the 6th policy year, Cash Coupons will be paid according to the following schedule if the Insured survives at the end of each policy month:

End of Policy Month	Amount of Cash Coupon for 8 year policy term	End of Policy Month	Amount of Cash Coupon for 10 year policy term
1 to 60	0	1 to 60	0
61 to 95	1 x Monthly Premium	61 to 119	1 x Monthly Premium

The Cash Coupons are paid monthly, regardless of the premium frequency.

10. How can the policyholder use the Cash Coupon?

The policyholder can exercise any one of the following options for their Cash Coupons:

- a) Withdraw from policy (default option)
- b) Deposit with NTUC Income at the prevailing interest rate, currently set at 3.50% p.a.
This interest rate is not guaranteed.

Only one of the above options can be exercised each month, a combination of options is not permitted.

The default option is withdrawal. NTUC Income will send a cheque to the policyholder when the Cash Coupon is due, unless prior instruction has been received to deposit the Cash Coupon with NTUC Income.

11. How can policyholder inform NTUC Income if they wish to select a different option for the Cash Coupon?

The policyholder can indicate their choice in the application form or write in to inform NTUC Income.

12. Can policyholder request NTUC Income to transfer the Cash Coupon to his bank account via GIRO instead of via cheque every month?

Yes, the policyholder can select GIRO option in the application form and provide the details required. Please note that the GIRO Account must be a Personal Account of the policyholder for this option to be implemented. Joint Account cannot be used for this option.

13. When can the Cash Coupons deposited with NTUC Income be withdrawn?

Withdrawal can be made anytime, subject to a minimum specified amount. The current specified amount is \$500 and this is subjected to review and changes.

14. How is the interest for the deposited Cash Coupons calculated?

Currently, the deposited Cash Coupons earn daily interest.

For example, assuming that the interest rate was 3.5% p.a. and \$500 was deposited on 1 Sep and withdrawn on 30 Sep. The interest earned from 1 Sep to 30 Sep would be $\$500 \times 0.035 \times (29/365 \text{ days}) = \1.39 .

15. Can policyholder top up the deposits with NTUC Income to earn interest?

Topping up of deposits after the Cash Coupon is withdrawn, or using money from other sources is not allowed.

16. How much is the Maturity Benefit?

An amount equal to the total premiums paid as at the end of the contract term together with the maturity terminal bonus, less the total Cash Coupons paid and any loan and debt, will be paid. Although the final amount of terminal bonus payable at maturity is not guaranteed, it will never be less than 0.5 times of the monthly premium.

If the policyholder had deposited the Cash Coupons with NTUC Income, the deposits and accumulated interest will also be paid out. The policy terminates thereafter.

IMPORTANT NOTES

There are certain conditions whereby the benefits under this plan will not be payable. These are stated as exclusions in the Policy Contract. You are advised to read the Policy Contract for the full list of exclusions.

This material is for general information only and is not a contract of insurance. The precise terms, conditions and exclusions of this plan are specified in the Policy Contract. Please visit www.income.com.sg to read a copy of the Policy Contract. Should there be any difference in figures, terms, conditions and exclusions, the Policy Contract will be taken as final.

Buying a life insurance policy is a long-term commitment. An early termination of the policy usually involves high costs and the surrender value payable may be less than the total premium paid. This insurance plan is underwritten by NTUC Income.

Information is correct as of 01 February 2012.